Trans Austria Gasleitung

Trans Austria Gasleitung GmbH

Online Self-Registration User Manual

Allocation of Monthly Capacity available in the TAG Pipeline System carried out on PRISMA

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Technical requirements (1)

- **Hardware requirements:**
  - Personal Computer
- **Internet connection requirements**
  - Internet Service Provider for accessing the web-tool via browser. We recommend a high speed connection (ADSL).
- **Browser requirements**
  - In order to access, SAP Strongly recommends to use Internet Explorer 11. You can check your Internet Explorer version selecting ‘Tools’ icon and clicking on ”About Internet Explorer”. TAG GmbH can not be held liable for issues that arise from the use of outdated and/or unsupported internet browsers.
  - SSL (Secure Socket Layer, protocol for secure transaction) suitability is required. You can check whether you satisfy this requirement by selecting “Tools” -> “Internet Options” -> “Advanced” from Internet Explorer menu. The options “Use SSL 2.0” and “Use SSL 3.0” should be flagged.
  - Cookies enabling is required: select “Tools” -> “Internet Options”-> “Privacy”. For further information please refer to the Help Section of the browser.
  - Saving encrypted pages to disk must be allowed.

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Technical requirements (2)

- **Software requirements**
  - An active e-mail address is required so that you can receive e-mail notifications when a document is delivered.
  - Acrobat Reader is needed for opening pdf files containing documents notifications. Acrobat Reader is available free of charge at the following address: https://get.adobe.com/reader/.
  - In order to use all the Service functionalities you need to install the JRE Java Runtime Environment applet. The file can be downloaded on the Oracle web site at the following address: www.java.com. It is strongly recommended to update it to the last available version.

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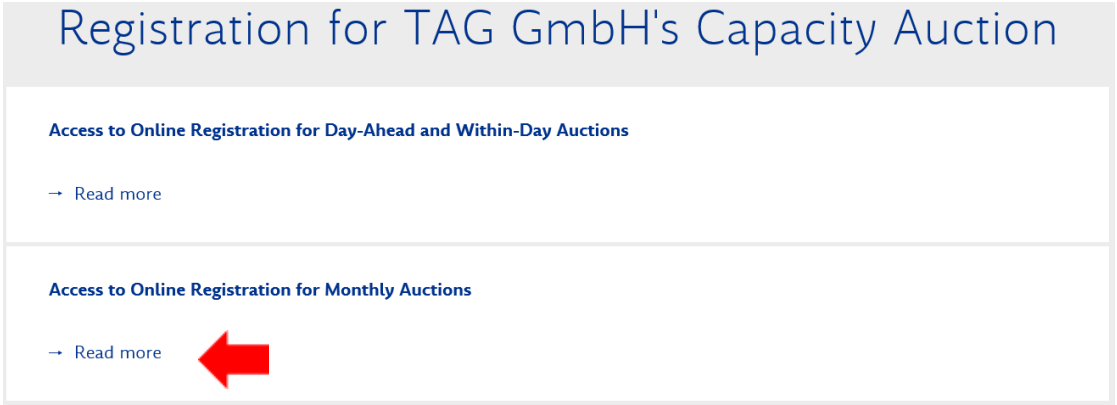
Log in the Service

To access the Online Registration:

- Open the web browser (Internet Explorer)
- Go to the web site: **http://www.taggmbh.at**
- Select **'Registration for Auctions' under the menu point 'Online Services'**
- On the appearing web-page select :



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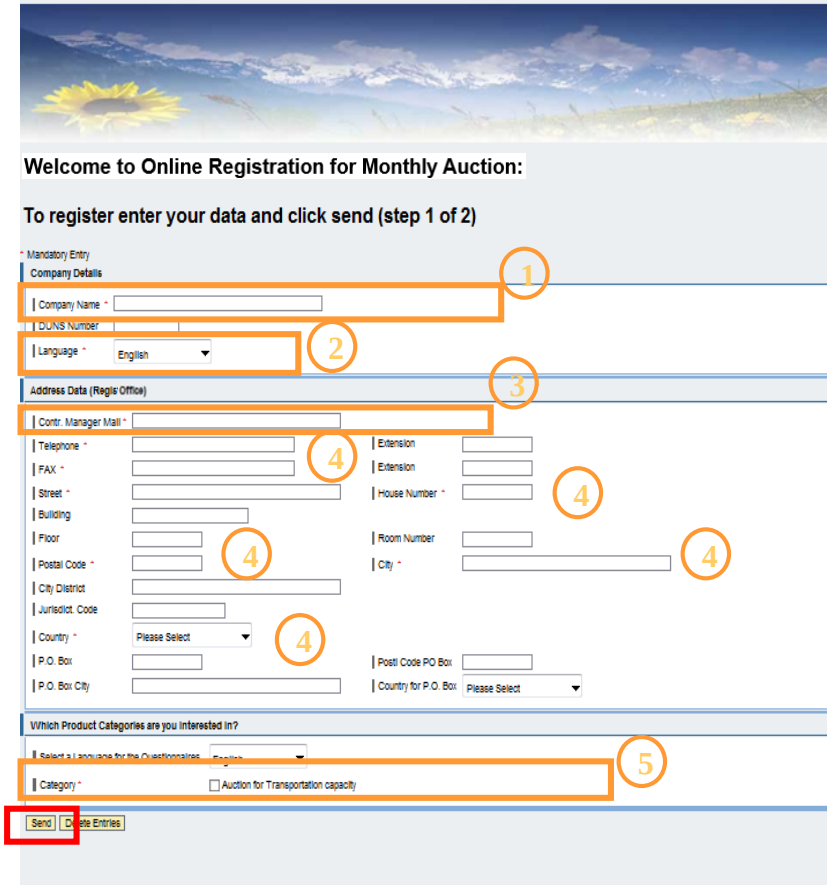
Company Data (Step 1 of 2)

The following page will appear:

The fields marked with a "*" are mandatory:

1. Company Name
2. Language (only English)
3. E-mail Address: (Please take note that an e-mail will be sent to this address in order to conclude the Online Registration).
4. Company details
5. This box has to be ticked to proceed.

To submit the data and conclude the 1st step of the Online Registration click ***"Send".***



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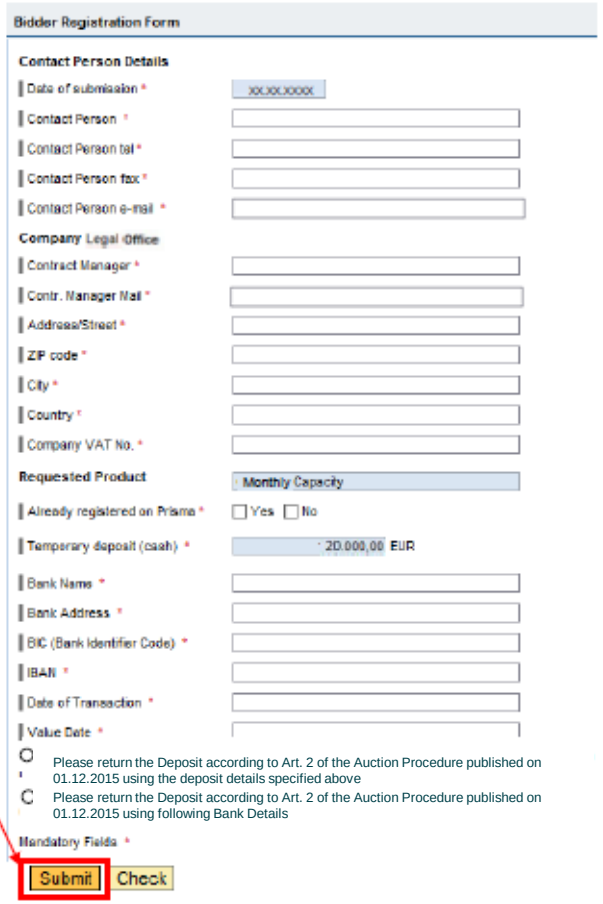
Contact Details and Temporary Deposit Details (Step 2 of 2)

After having clicked "send" the User will receive an e-mail containing a link to the second part of the registration:

Please fill in all mandatory data (*)

Select ***"Submit"*** in order to complete the Online Registration.

After having clicked on "Submit" you will receive an e-mail confirming the provisional registration together with the Registration Form.



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Support

For technical support during the Online Registration

SERVICE OPERATIONS SUPPORT
Phone no.: +43 (0)720 882 855
sos@community.taggmbh.at
Cc: auction@taggmbh.at
Monday to Friday: 08:30 a.m. - 05:30 p.m. CET
(Austrian Working Days)

For business clarifications concerning the Registration Procedure

Trans Austria Gasleitung GmbH
Phone number: +43 1 59751 16
E-mail: auction@taggmbh.at
Monday to Thursday: 08:30 a.m. - 05:30 p.m.;
Friday 08:30 a.m. - 02:00 p.m. CET
(Austrian Working Days)

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