

# Your platform to manage gas movement across Europe.

A faint, light blue map of Europe is visible in the background, showing the outlines of the continents and major landmasses.

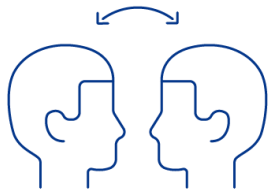
TAG Shipper Event

PRISMA.

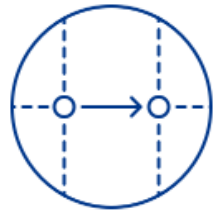
# Your platform for fair access to gas capacity services

## Key benefits of acquiring capacity on PRISMA

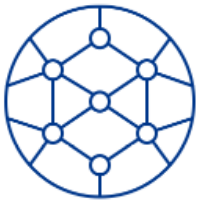
The PRISMA capacity platform offers easy access to infrastructure operators for the European energy community.



+640  
Shippers



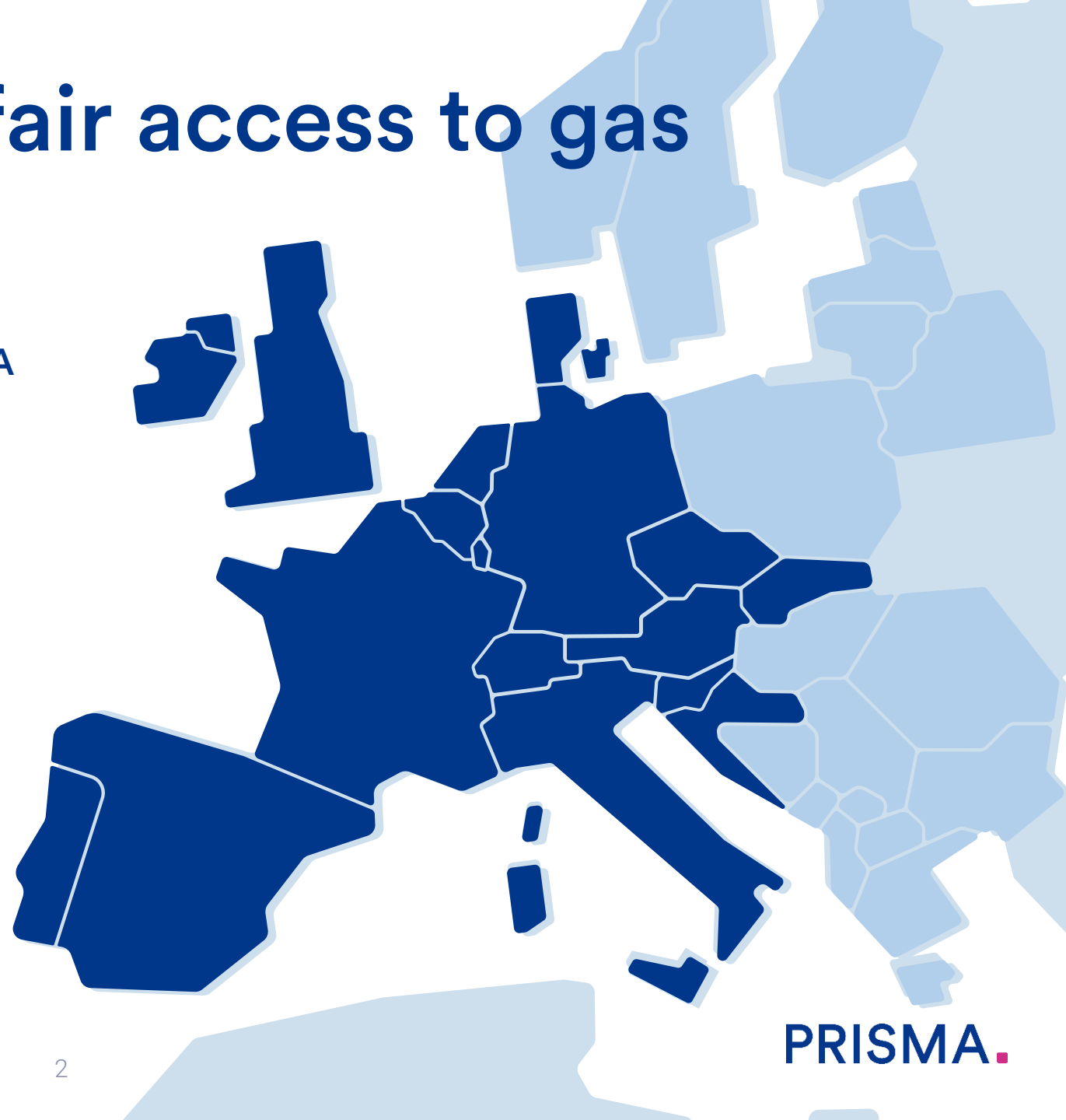
39  
TSOs



+1700  
Network points  
on the platform



4  
SSOs

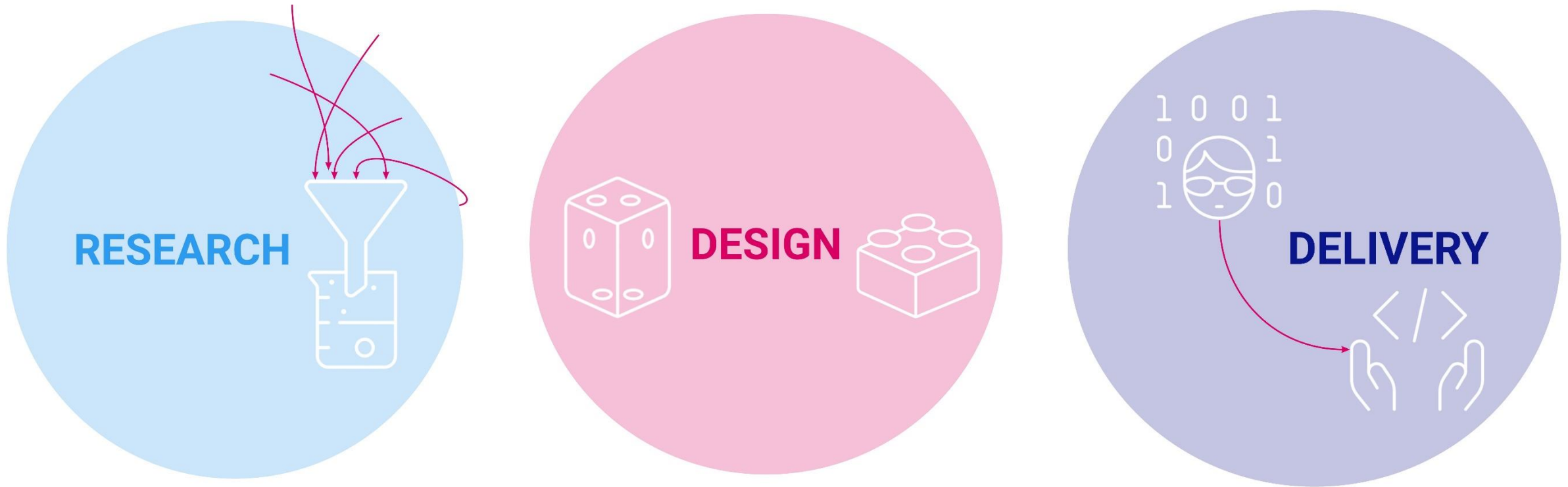


**PRISMA.**

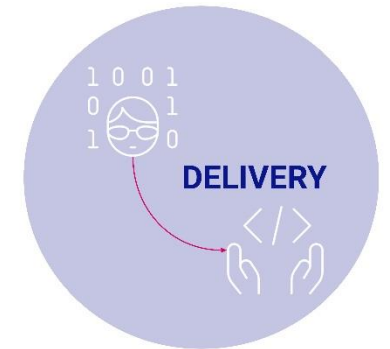
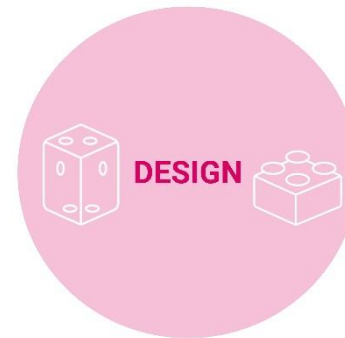
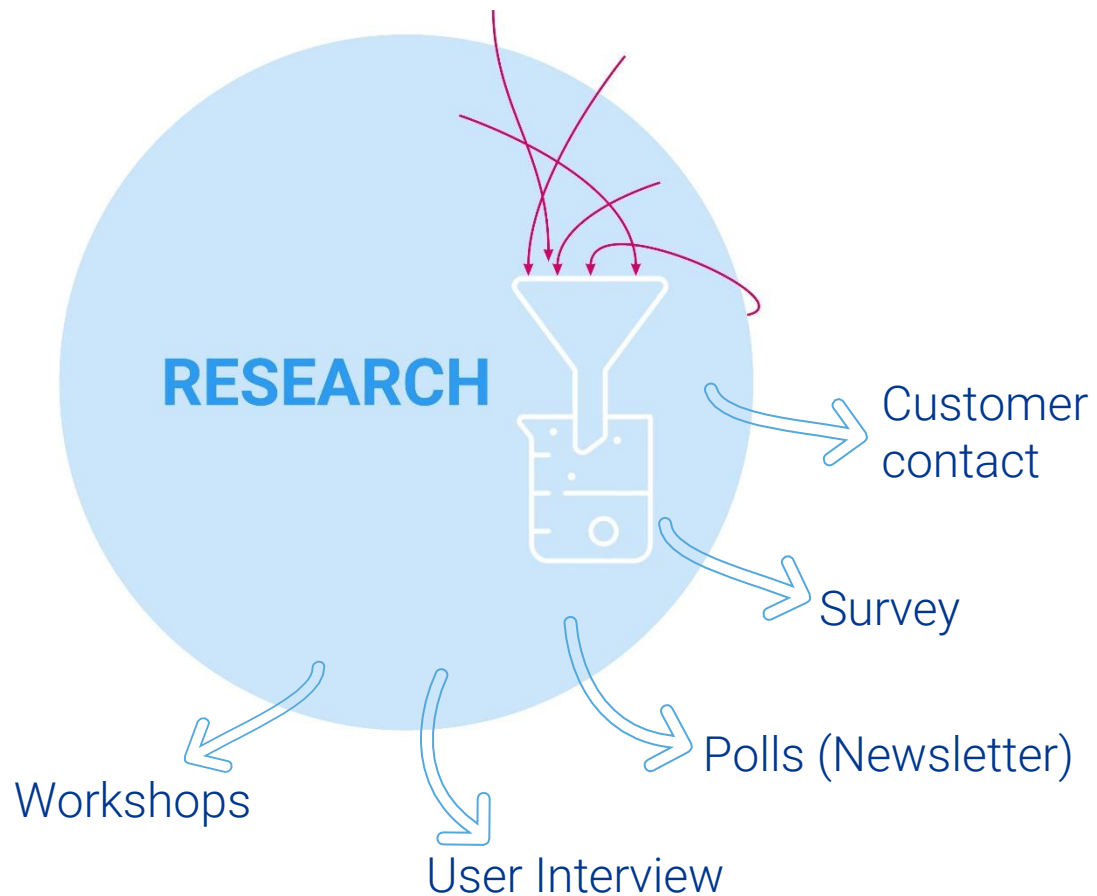
How PRISMA  
involves the whole  
gas community.

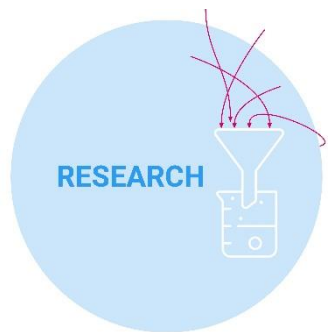
PRISMA.

# PRISMA is working according to lean and agile development methods



# Research and Testing at PRISMA





# Currently in research



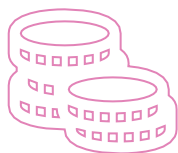
## New user role

Read only role: "intermediate status" between website visitors and a user who can make bookings.



## Auction calendar

Auction calendar in PRISMA, which can be exported to Outlook including reminder functions

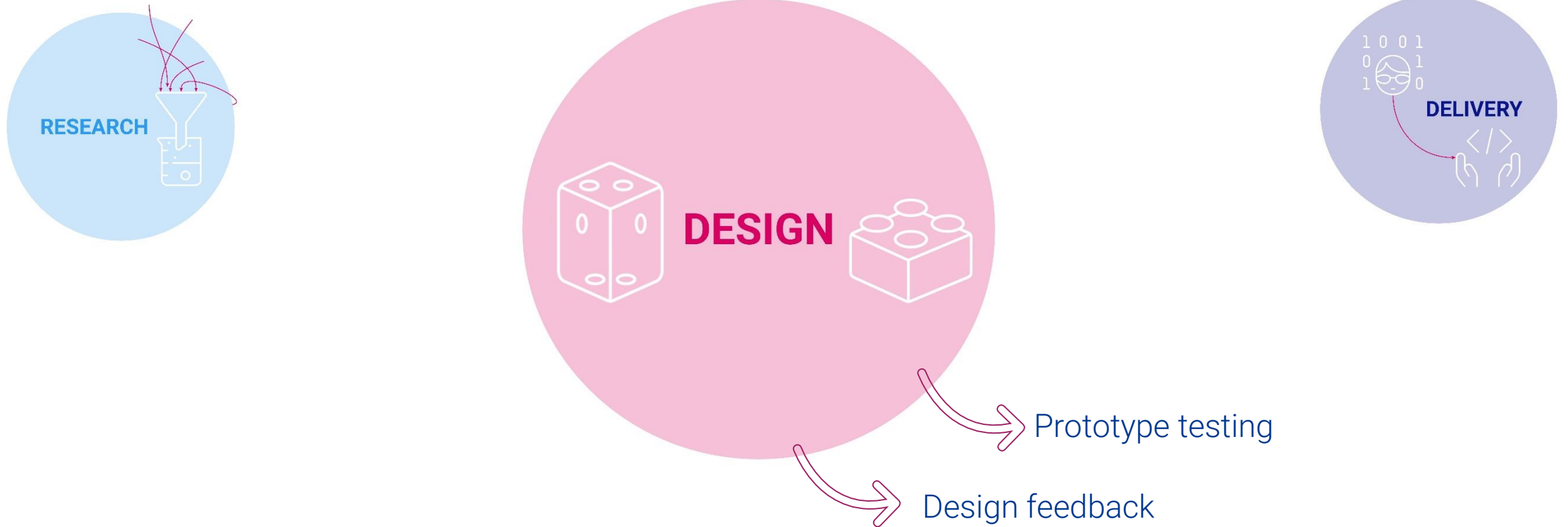


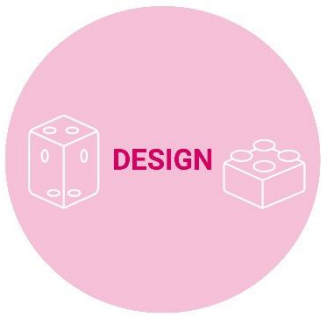
## Price sheet

Generalised price sheet:  
A page with all the items listed and the daily/monthly/quarterly/annual prices



# Research and Testing at PRISMA





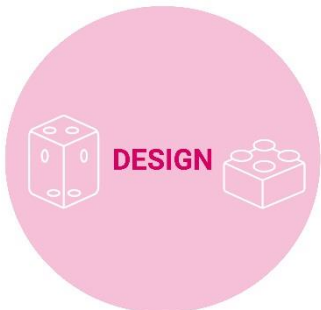
# What's in design phase right now?

New  
reporting  
section

Show total  
price in  
short-term  
auction

Consistent  
Unit  
display





# Reporting: New data analysis section

## Current Reporting section

Easy access to all data

- Standard report
- Report Wizard
- Export function



## Design phase

Data analysis section

- Meets trader's and analyst needs
- Better understanding of the market
- Current status: in prototyping phase

# Market analysis

Compare market behaviour across adjacent market areas.

## RUNTIME SCALE

Choose Scale ▲

### SPECIFIC

From - To

### RELATIVE

Hours

Days

Months

Quarters

Years

## New search

FROM MARKET

Choose market area ▼

TO MARKET

Choose market area ▼

RUNTIME SCALE

Choose Scale ▼

Save as template

Find network points

Search results only display marketed or contracted capacity.  
For the full list of offered capacity, use the export function after clicking Search.

Market Analysis

Company portfolio

Templates & Generated reports



TEMPLATES

DK – ES

HR – De

DK – ES

New search

See all templates

New search

FROM MARKET

TO MARKET

Add market area

Add market area

☐ Show favourite network points only

Switch to Storage market (within only one area)



RUNTIME WINDOW

FROM

UP TO

Months

Select month

This month (July 2019)

Selected Runtime:

Select month 1/7/2019, 6:00 CEST



Advanced search filters

Save as template

See results

Market Analysis

Company portfolio

Templates & Generated reports

FAVOURITES

DK – ES

1/6/2019 - 1/7/2019

DK – ES

1/1/2018 - 1/1/2019

DK – ES

Past 10 days

DK – ES

Q1 2019

TEMPLATES

New search

See all templates

New search

DK – ES

Past 10 Days

1/6/2019, 6:00 CEST – 1/7/2019, 6:00 CEST

Save template



Back to search query



Results

1-50 OF 275



NETWORK POINT NAME ↑↓

ID ↑↓

TSO ↑↓

EXIT MARKET AREA ↑↓

ENTRY MARKET AREA ↑↓

Oberkappel (DE > AT) (GRTgaz D > GCA)

Oberkappel (DE > AT) (GRTgaz D > GCA)

GRTgaz Deutschland GmbH / GAS CONNECT AUSTRIA GmbH

NetConnect Germany

Market Area East (Austria)

Expand offers



Network point details



Enstog



Oberkappel (DE > AT) (GRTgaz D > GCA)

Oberkappel (DE > AT) (GRTgaz D > GCA)

GRTgaz Deutschland GmbH / GAS CONNECT AUSTRIA GmbH

NetConnect Germany

Market Area East (Austria)

Expand offers



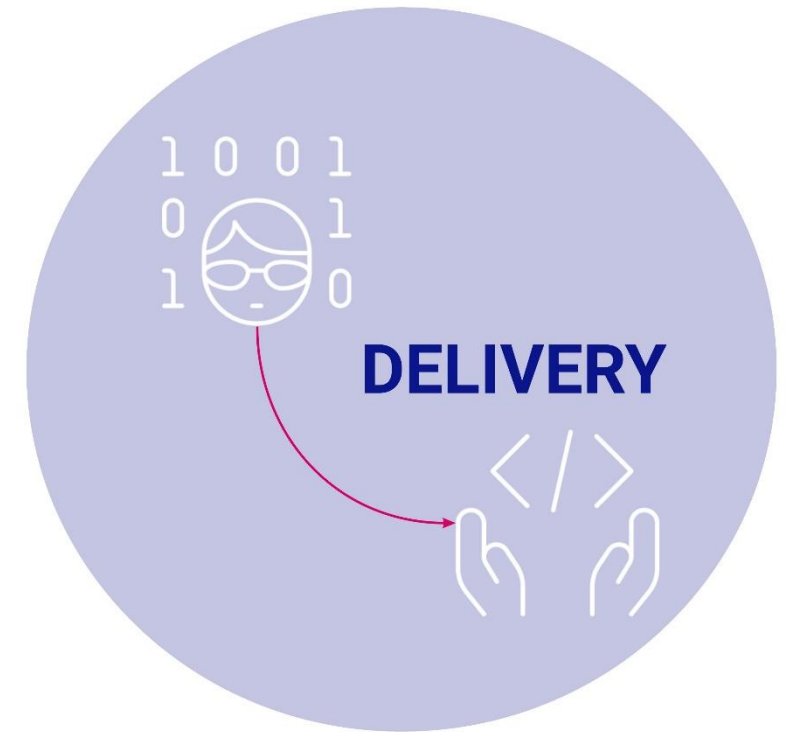
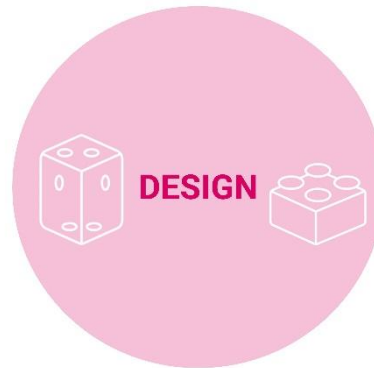
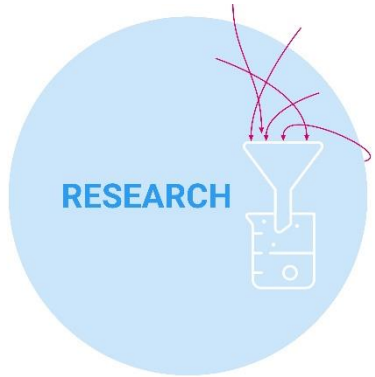
Network point details

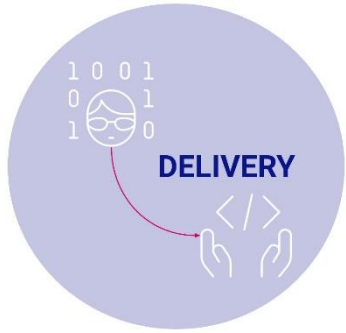


Enstog



# PRISMA product development





# New registration process and documents management

## Current Status

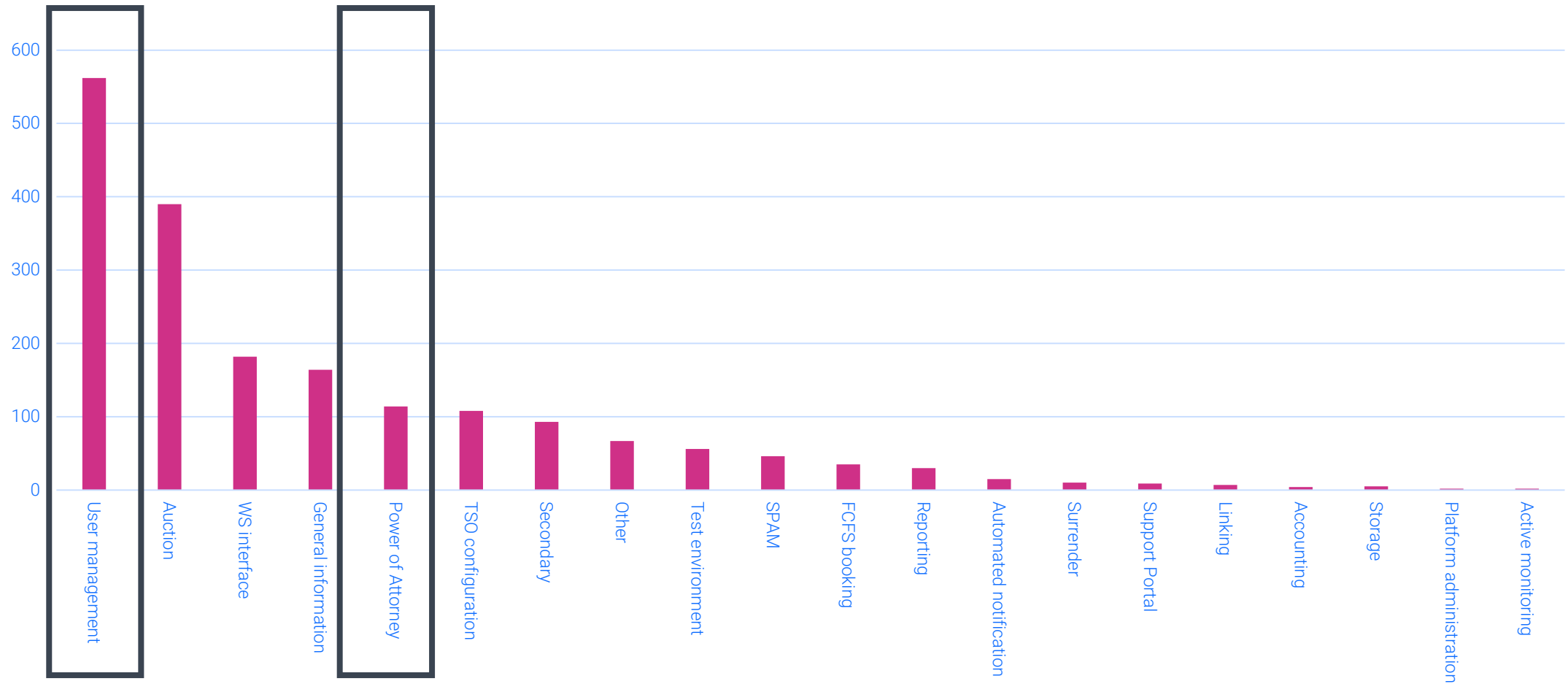
- Development stage



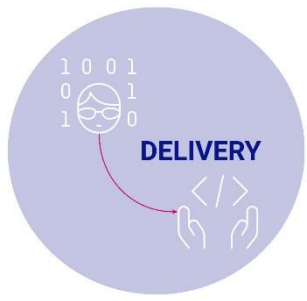
## Most significant changes

- More Focus on Shipper admin user – driving the user registration process in the shipper companies
- Exchange/Update of relevant documents right on PRISMA. Accessible by Operators
- Easier process in upgrading/downgrading users

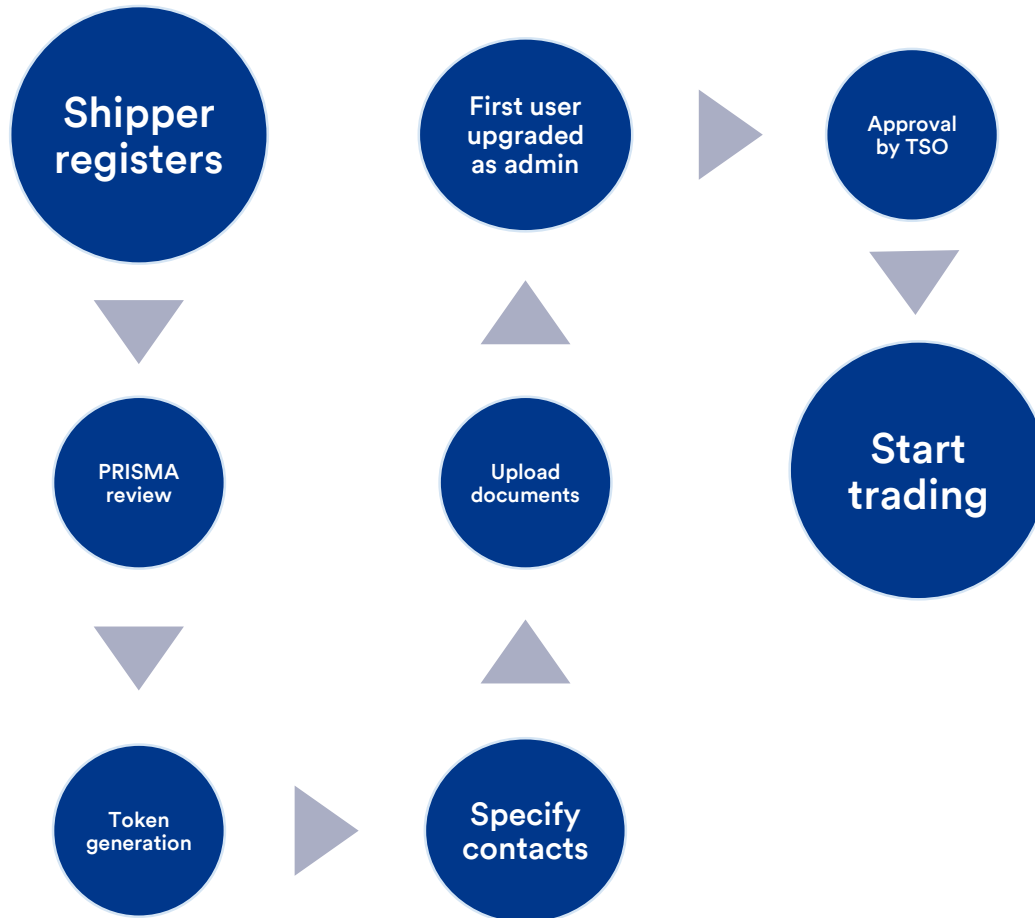
# Currently a high maintenance process on Shipper, TSO and PRISMA side



*Includes Registration, User Management, Relationships with Operators*



# New registration process



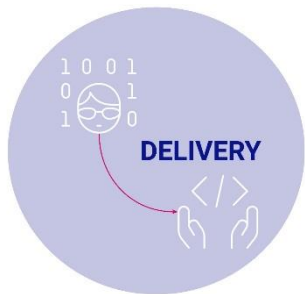
## Data management

- Upload TSO documentation directly on the UI
- User and company's digital documents management
- Display operator contact person for registration

## New user

- Prepare documents before the token is sent





# Documents overview

PRISMA

TransportStorageReporting

DashboardActivityAccount settingsPlatform settingsShipper Admin

Find a network point

User overviewCompany dataDocumentsPremium services

Documents

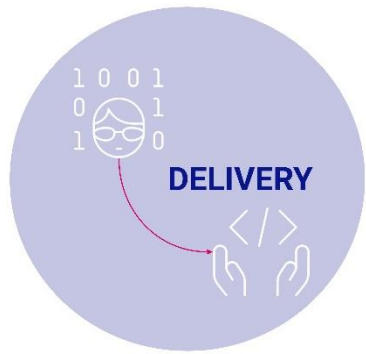
Find document

Enter keywords

Find Document

1 - 15 of 1811 2 3 ... 18 >

Date	User	Document	File	
01.10.2018 UPDATED	Anke Huber	Shipper Admin Power of Attorney for Anke Huber	<a href="#">AnkeHuberPOA.pdf</a>	Download
01.10.2018 NEW	Anke Huber	Power of Attorney for Angelique Kerber for Fluxys Deutschland GmbH (provided via post)		
27.06.2018	Anke Huber	List of Users for Trans Austria Gasleitung GmbH (also provided via fax and post)	<a href="#">EGSC_Users.xlsx</a>	Download
27.06.2018	Anke Huber	List of Users for Swissgas (also provided via fax)	<a href="#">EGSC_2017_Company_Report.pdf</a>	Link
25.06.2018	Anke Huber	Rejected Shipper Admin Power of Attorney for Anke Huber. Reason: "PoA not signed by company signatory"	<a href="#">AnkeHuberPoA.pdf</a>	Download
25.06.2018	Anke Huber	Company Register Extract	<a href="#">EGSC-company-register.pdf</a>	Download
25.06.2018	PRISMA	Solvency Check for SNAM RETE GAS S.P.A. (also provided via post)	<a href="#">Solvency.pdf</a>	Download
25.06.2018	Anke Huber	Credit Rating Certification (Moody's) (provided via fax)		
25.06.2018	Anke Huber	Company Report (provided via post)		



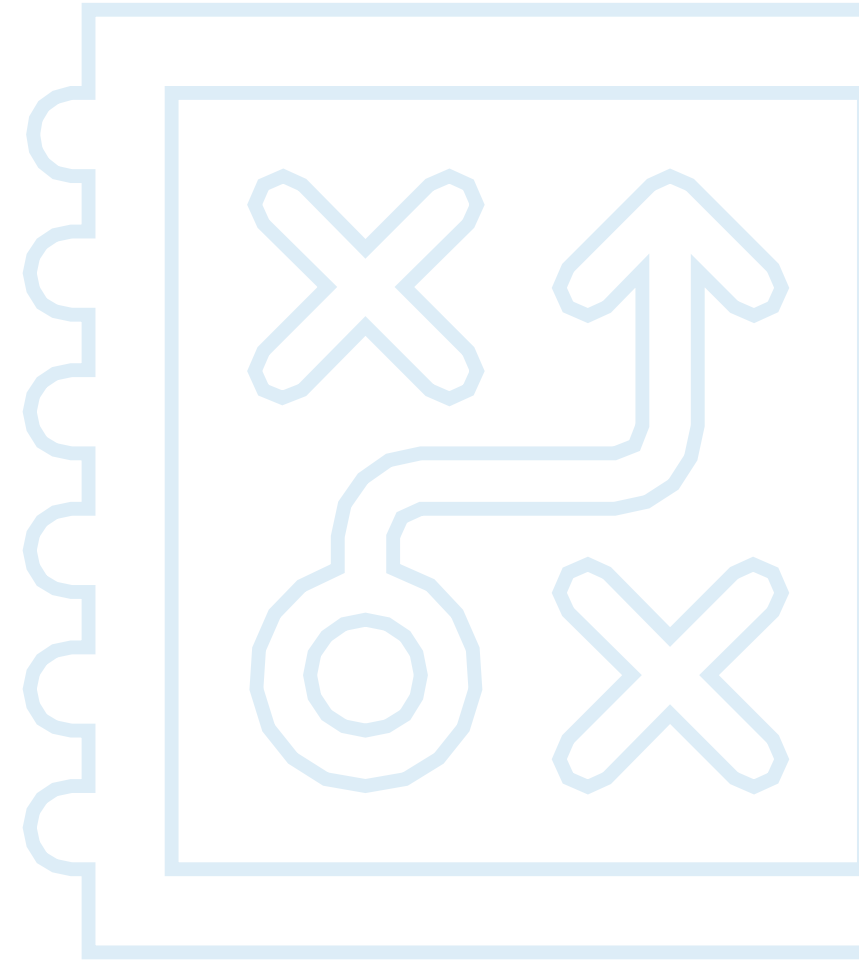
# Delivery

## New bidding avenues


Multi-year capacity offers - Pilot

## CX measurement

Measure the overall customer satisfaction



# Micro survey



This is a Micro Survey example! The question here.

☐ These are multiple items, one selectable

☐ Multiple items, multiple selectable

☐ Form design

☐ Display a message

Powered By [MouseStats](#)

**SUBMIT**

details should be also reviewed

mouse to see how all your actions are recorded. See your website from the user's perspective. Are you ready to watch your actions? - everything is realtime We handle Ajax requests, all of them

Name: Test 2  
Comment: Test 2 body :)

---

3. What do you think about the new user interface? TOTAL RESPONSES: 3

Needs improvement	<div></div>	1
Wonderful 2	<div></div>	1
Not satisfying	<div></div>	1
Too complicated	<div></div>	0

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5. How you feel about this page? Let us know how to improve it! TOTAL RESPONSES: 13

Already superb!	<div></div>	7
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## EXAMPLE USAGES OF MICRO SURVEYS?

- What should be the next product/service/feature?
- What more information should be included in the web page?
- How to collect visitors feedback?
- How to display an inpage quick help?
- How to let visitors give their suggestions?
- How to provide a contact form?

# Workshop

PRISMA.



# Thank you for your attention!

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