



NEWSLETTER – SPECIAL ISSUE Customer Survey 2019 & Shipper's Event

This special issue of the Commercial newsletter is dedicated to a friendly reminder to fill out the TAG Customer Satisfaction Survey 2019 as well as a short recap of the Shipper's Event that was held in Vienna last week

1. CUSTOMER SATISFACTION SURVEY

Do not miss the chance to share your outlook on our commercial services. Your feedback in the survey is of great importance and takes max. 10 minutes of your time. Please find the **link** for the **survey** [here](#).

2. SHIPPER'S EVENT IN VIENNA: A SUCCESSFUL RETROSPECTIVE

A huge thanks to all our business partners who took the time to participate in our first Shipper's Event. It was a pleasure to personally share business insights and meet many of you in Vienna last week. Hopefully there will be further chances to get together soon. In the meantime [here](#) are the presentations from the Shipper's Event, also for those of you who were not able to join us. A highlight of the event was the presentation of the newly introduced Frame Contract for capacity products on the Primary Market. [Here](#) is the link to register for it.

HAPPY NEW GAS YEAR!

Your TAG Commercial Team

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